

COMPUTER-BASED TRAINING  
ONLINE ELEARNING  
COURSEWARE  
INSTRUCTION

Pultorak & Associates' **accredited** ITIL courses are written by ITIL Experts who are field-tested practitioners and contributors to ITIL, so you know they are **authoritative**.

Courses are built using the latest authoring tools and instructionally designed to incorporate adult learning principles and ITIL Expert mentoring for effective transfer of what is learned back on the job, so you can be assured of **quality**.

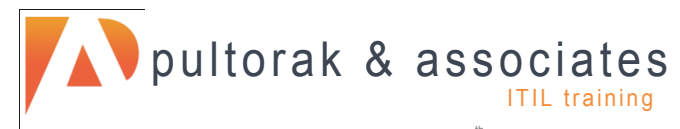
Courses have been designed from the outset to deliver all this at **half the cost** of comparable offerings, so you can be assured of value.

A **full line** of proven offerings, from ITIL Awareness, Bridge, and Foundation, all Intermediate Lifecycle and Capability courses, and Managing Across the Lifecycle, so you can be assured of continuity of support your ITIL journey.

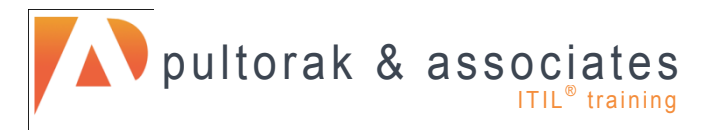
Our **flexible delivery options** include CBT, online eLearning, licensed courseware, virtual instructor-led synchronous live training, traditional classroom delivery, blended learning, and custom training and certification examination services

Our **buyer-centered pricing and packages** include volume discounts, flexible terms and a la carte packaged learning bundles.

For more information or to speak to a Pultorak Associate, call (206) 729-1107 or email us at [info@pultorak.com](mailto:info@pultorak.com).



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The business of **IT**<sup>™</sup>

CBTs  
eLearning  
Courseware  
Instruction



# ITIL training at work for you

## CONNECTING YOUR BUSINESS TO THE ITIL TRAINING RESOURCES YOU NEED

Not all ITIL training is created the same, priced the same or performs the same. At Pultorak, we know your choice of a partner for ITIL training is the most important step in ensuring the business reason for having the training in the first place is met. That is why we offer a full line of quality accredited ITIL training, written and backed by ITIL Experts, instructionally designed to help ensure transfer of knowledge to the workplace, and priced right to ensure value.

With Pultorak's flexible delivery options you can learn at your own pace at your computer or online, with eLearning or virtual instructor-led synchronous live training, supported all along the way by an ITIL Expert mentor. Traditional classroom delivery, blended learning, and custom training options are available, and our buyer-centered pricing and packages, volume discounts, flexible terms and a la carte packaged learning bundles are designed to make it easy for you.



## COMPUTER-BASED TRAINING (CBT) AND ONLINE EARNING

Learn at your own pace in a time and place convenient to you, getting your questions answered with the help of an ITIL Expert mentor, and without the need for an Internet connection, expensive travel and time out of the office.

### ITIL TRAINING SOLUTIONS

- AWARENESS
- V2 BRIDGE (FOUNDATION, MANAGERS)
- FOUNDATION
- INTERMEDIATE CAPABILITY
- INTERMEDIATE LIFECYCLE
- ITIL EXPERT BUNDLE
- A FULL LINE OF PROVEN COURSES
- CUSTOM TRAINING
- FLEXIBLE DELIVERY OPTIONS
- BUYER-CENTERED PRICING.

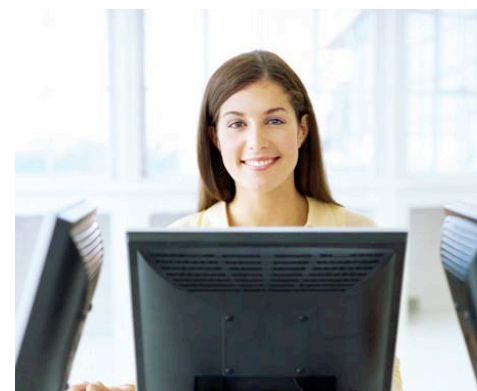
# flexible solutions for your business needs

PULTORAK & ASSOCIATES PROVIDES A TOTAL END TO END SOLUTION.

### CONTENT DEVELOPMENT

Many clients are interested in adapting ITIL to suit their business needs and the particular set of best practices and tools they use in their organization and environment.

You can develop your own IP faster, better, and more economically with the help of Pultorak. Pultorak has contributed to best practice frameworks including ITIL and COBIT, and specializes in helping customers adapt and extend this content to their specific needs, including:



- Intellectual property creation, adaptation, conversion
- Whitepaper, marketing, sales collateral development
- Job aids, sticky web content, posters and pocket books
- Courseware and solution kits
- Content refresh and rationalization

### ITIL CONSULTING SOLUTIONS

Did you know that our ITIL Expert Trainers are also field-tested Consultants? We offer a full line of consulting services, including:

- Strategy and assessment
- Strategic sourcing
- Organizational change leadership
- Design, implementation, and improvement
- Tool evaluation and implementation

### LEARNING AND READINESS SERVICES

We can help you create custom instructor-led, online, and virtual instructor-led training solutions:

- Learning strategy and management
- Learning and readiness design, development and implementation
- Course conversion, including conversion to online and virtual instructor-led training
- Onboarding programs



## COURSEWARE AND TRAIN-THE-TRAINER

Are you qualified to deliver ITIL courses, looking to cut costs and expand your training offerings, and see value in having internal staff delivery the training? Then delivering the full line of ITIL training using quality cost-effective Pultorak courseware is just the ticket.



## TRADITIONAL CLASSROOM AND VIRTUAL INSTRUCTOR-LED TRAINING

Are you looking to outsource the delivery of quality affordable ITIL training, with participants spread out all over the globe? Check out our traditional classroom and online synchronous training

