

June 28, 2010

Name of ATO: Pultorak & Associates

Authorized Representative: Don Boylan

The above named Accredited Training Organization (ATO) meets the standards of Accreditation, as mandated by APM Group, official Accreditor of ITIL®, and are, therefore approved to deliver the following ITIL® certification courses:

ITIL® Certification	Renewal Date
V2 Foundation	June 30, 2010
IPRC	December 31, 2010
V2 Service Manager	August 31, 2010
V3 Foundation	July 8, 2012
V3 Foundation Bridge	February 17, 2012
Service Strategy	September 23, 2012
Service Design	September 23, 2012
Service Transition	October 19, 2012
Service Operation	October 19, 2012
Continual Service Improvement	October 2, 2012
Operation Support and Analysis	October 2, 2012
Planning Protection and Optimization	October 5, 2012
Release Control and Validation	October 2, 2012
Service Offerings and Agreements	October 9, 2012
Managing Across the Lifecycle	October 6, 2012
V3 Manager Bridge	June 25, 2013

Pultorak & Associates is now hereby granted all rights and responsibilities accorded to an LCS Accredited Training Organization (ATO), including full examination services for the above mentioned certifications.

Loyalist Certification Services will send notification 60 days prior to the accreditation renewal dates.

Please direct any inquiries to accreditation@loyalistexams.com

Sincerely,



Julia Chapelle
Director

ITIL® is a Registered Trade Mark of the Office of Government Commerce in the United Kingdom and other countries